



**GOVERNMENT OF ODISHA  
FISHERIES & ANIMAL RESOURCES DEVELOPMENT  
DEPARTMENT**



**ANIMAL HELPLINE FACILITY WITH VETERINARY AMBULANCE SERVICES**

**INTRODUCTION:**

Fisheries & ARD Department, Government of Odisha under the State Sector Scheme has introduced services for ailing stray animals in five districts with Animal Helpline (AHL) facility along with provision of well-equipped animal ambulances. In the 1st phase during 2016-17, such facilities were introduced in Saheed Nagar under Bhubaneswar Municipal Corporation followed by services under Cuttack & Berhampur Municipal Corporation during 2017-18.

During October 2019-20, the AHL facility was extended to Sambalpur Municipal Corporation and Municipality in Puri district. Thus, a total of 5 nos. of Animal Ambulances are currently functioning in the State. No user charge is collected towards AHL services.

**AIM:**

Animal helpline facility aims to provide emergency help to the injured/ distress livestock that remain unattended and uncared for a long period of time following unnatural death.

**OBJECTIVES:**

- To treat the injured/ distressed animals at the spot with First Aid & life saving drugs.
- To make available emergency services to those animals in distress due to accidents.
- To transfer the sick & injured livestock, if required in critical cases, to the nearest Block Veterinary Hospital/ Dispensary for better treatment & health care services.
- To clear the road blockage occurred due to accident involving animals, so that traffic inconveniences in National Highway and State Roads will be minimized.
- To cater better and timely veterinary service during natural calamities.

**ENGAGEMENT OF STAFF:**

Each Ambulance Unit shall consist of the following personnel:-

Position	Number	Qualification	Remuneration
Veterinary Officer	1	B.V.Sc. & AH	Rs.25,000/- per month
Driver	1	Valid DL	Rs.13,000/- per month
Attendant	1	8 <sup>th</sup> Pass	Rs.10,000/- per month

**ACHIEVEMENTS UNDER AHL (2019-20):**

Type of Animals Treated	Cases Treated (In Nos.)				
	AHL Cuttack	AHL Berhampur	AHL Bhubaneswar	AHL Puri	AHL Sambalpur
Stray Cattle	291	204	1398	33	75
Stray Buffalo	0	1	5	0	
Stray Sheep	0	0	0	0	
Stray Goat	1	0	2	0	
Stray Dog	42	29	805	3	11
Other Stray Animal	1	2	48	0	
Pet Animals	0	0	0	0	
<b>TOTAL</b>	<b>335</b>	<b>236</b>	<b>2258</b>	<b>36</b>	<b>86</b>

**MONITORING & SUPERVISION:**

Regular supervision & monitoring is being carried out by the concerned CDVOs (Cuttack, Puri, Ganjam, Sambalpur)/ Specialist/ AVAS, Buxibazar, DD (DVH), Puri, Berhampur, Sambalpur and SDVO, Bhubaneswar & VAS, Animal Ambulance at Saheed Nagar for smooth operationalisation of Animal Ambulances.

**MODE OF OPERATION:**

On receipt of a call, the Animal Ambulance rushes to the spot with the staff to provide Veterinary Services to the ailing/ injured animals.

**ANIMAL HELPLINE CONTACT NUMBERS:**

Sl.No.	Places	Contact No.	Vehicle Registration No.
1	Bhubaneswar	0674 -2540924	OD-02-G-4203
2	Cuttack	0671-2305866	OD-05-Z-2178
3	Berhampur	06802226157 18003452298 (Toll Free)	OD-05-Z-2170
4	Sambalpur	8895824041	OD-05-AS-3831
5	Puri	06752-221111	OD-05AS-3868

**AREA OF OPERATION:**

Municipal Corporation of Bhubaneswar, Cuttack, Berhampur, Sambalpur and Municipality area of Puri.