



**GOVERNMENT OF ODISHA
FISHERIES & ANIMAL RESOURCES DEVELOPMENT
DEPARTMENT**



Scheme: Issue of Post-Mortem Reports and Documents for Insurance Claims

AIM:

The aim of the scheme is to provide access to citizens to request Veterinary Officers for issue of Postmortem Reports of insured animals and related documents for settlement of insurance claims of livestock.

SCHEME OBJECTIVE:

- To demonstrate the benefits of undertaking livestock insurance to farmers.
- To ensure hassle free receipt of postmortem certificate and related documents required for processing insurance claims.
- To expedite the timely settlement of insurance claims.

ELIGIBILITY:

- Farmers who have insured their livestock insurance and demand for issue of postmortem report.

FINANCIAL ASSISTANCE THROUGH DBT:

- Financial Assistance against the claims made by the farmer shall be provided by the Insurance Company through DBT mode.

SUPPORT FROM THE DEPARTMENT:

1. Issue of Postmortem Report of the deceased animal upon receipt of information.
2. Issue of Veterinary Certificate.
3. Facilitation of the insurance settlement for scheme animals with the Insurance Company.

DOCUMENTS REQUIRED FOR PROCESSING OF CLAIMS:

1. Copy of the intimation of death of animal by the beneficiary
2. Post Mortem Report
3. Veterinary Certificate
4. Claim Settlement Document signed by the Farmer
5. Identification Proof (Copy of the Aadhaar Card)
6. Two Photographs of deceased animal
7. Policy number of the insured animal
8. Bank A/C No. with IFS Code of the Policy Holder for DBT (Photocopy)
9. Ear tag issued to the animal

PROCESS FOR SETTLEMENT OF CLAIM:

1. Online application in the ServicePlus Portal.
2. Intimation by the farmer to BVO/ area Veterinary Officer to conduct post-mortem of the deceased animal.
3. BVO/ Veterinary Officer check policy documents and upload the Post-Mortem Report and Veterinary Certificate with supportive photographs.
4. Beneficiary downloads the Post-Mortem Certificate and related documents and submits the claim forms along with all documents listed above to the BVO/ Veterinary Officer for onward transmission to CDVO.
5. The CDVO forwards the claim forms received from the block to the insurance company.
6. Scrutiny of the death claim by the Insurance Company.
7. Settlement of death claims and release of claim amount as per norms of the insurance company through DBT mode with intimation to the CDVO.
8. Uploading the claim settled document on the portal by CDVO.

TRACKING STATUS OF APPLICATION & COMPLAINTS:

1. Status can be tracked online in the ServicePlus Portal
2. SMS alerts to be provided to beneficiaries.

WAYS TO SUBMIT APPLICATION:

Direct Application by Citizens Online	Application at BVO Office	Application at CSCs
✓	✓	✓